

**FTA 2011 Veterans Transportation and Community Living Initiative Project Selections - Nov. 9, 2011**

State	Recipient	Location	Project Title	Project Description	Amount
AK	Municipality of Anchorage	Anchorage, Alaska	Travel Options Mobile Application for iPhone, iPad & Android Smartphones	The Municipality of Anchorage will create a set of mobile smartphone applications to extend the reach of the existing one-call center. The project will simplify access to transit information without a web connection. It will also coordinate transportation options available to veterans, as well as the general public. The applications will increase access to transportation resources and provide more accessible and accurate information about transportation options.	\$ 120,000
<b>AK Total</b>					<b>\$ 120,000</b>
CA	Omnitrans	Southern California	One-Call/One-Click Veterans Transportation Initiative for Southern California's Inland Empire	Omnitrans will purchase hardware and software to expand the capacity of the 211 system and create a new veterans one-click information consolidator for San Bernardino County. The project will also install real-time arrival displays in and outside of the Loma Linda VA Hospital and fund development of mobile 211 application. The project will serve an area with over 350,000 veterans, active duty military personnel and their family members.	\$ 227,240
CA	Los Angeles County Metropolitan Transportation Authority	Los Angeles, CA	Southern California's Veterans Transportation and Community Living Initiative (VTCLI) One-Call/One-Click Center Expansion	LACMTA will implement technology upgrades to the existing Southern California 511 system to improve the information accessibility of the area's transportation services, especially paratransit. Technology will focus on automating access to transportation for veterans. The project will provide automated mobility management functionality with one-call/one-click access via mobile phone and through internet. This will allow veterans to schedule their own transportation.	\$ 2,000,000
<b>CA Total</b>					<b>\$ 2,227,240</b>
CO	Colorado Department of Transportation	Pikes Peak & Colorado Springs, CO	Accessible Coordinated Transportation of Pikes Peak Region (ACT) purchase of software modules to augment core system	Funds will be used to upgrade software capabilities for the Accessible Coordinated Transportation (ACT) collaborative. The upgrades will enhance the capacity of the existing Joint Dispatch and Call Center, as well as improve its reach.	\$ 362,500
CO	Colorado Department of Transportation	Montrose and Delta Counties, CO	Montrose County Senior Citizens Transportation, dba All Points Transit for support of existing call center software upgrade	All Points Transit will purchase software upgrades for the existing one-call center in order to improve safety and efficiency and enhance the capabilities for scheduling rides for military and veterans service providers.	\$ 29,052
CO	Colorado Department of Transportation	Statewide, Colorado	CO Nonprofit Development Center (CNDC) dba Denver Regional Mobility and Access Council (DRMAC) for hardware, software, and technical support for a One-Call/One-Click Transportation Center	DRMAC will create a one-call/one-click center with an information and assistance function built on the existing TransitOptions transportation database. The project will implement a coordinated reservations and scheduling system, beginning with several regional providers in a pilot phase and will be scalable. The project was developed in cooperation with the statewide Veterans Transportation Task Force.	\$ 613,580
CO	Colorado Department of Transportation	Northwest CO	Northwest Colorado Council of Governments Funding for One-Call/One-Click Transportation Center Development and Implementation	Funds will be used to implement a one-call/one-click center and a regional billing center. The one-call/one-click center will enhance veterans transportation services in the area. A veterans travel training program, that the applicant will provide with local funds, will familiarize veterans on the use of the one call/one click center.	\$ 321,600
<b>CO Total</b>					<b>\$ 1,326,732</b>
FL	Pinellas County Metropolitan Planning Organization	Pinellas County, FL	TBARTA One-Call/One-Click Transportation Information Service--a one-stop resource for transportation information in Tampa Bay.	TBARTA will create a one-stop center for transportation information in the region. The center will have an online communication tool, a toll-free phone number, an interactive voicemail system, as well as mobile applications to provide Veterans with real-time information via text message or email. The project will also enhance TBARTA's ability to provide ride-sharing services.	\$ 1,098,339
FL	Broward Metropolitan Planning Organization	Broward, Palm Beach & Miami-Dade Counties	South Florida Veterans Transportation and Community Living Initiative	Broward County will upgrade the 2-1-1 telephone and website system to serve as the one-call/one-click center. This project will bring transportation resources into the system that also houses employment, housing food and counseling services information, and build a new Automatic Call Distribution and database system.	\$ 539,937

FL	City of Tallahassee	Tallahassee, FL	Capital Region One-Call/One-Click Center for Veterans, the Elderly, Disabled and other Transportation Disadvantaged Citizens	Capital Region will expand its existing transit call center to provide information, transportation and scheduling for veterans. The project will include a self-serve customer website. The implementation of the website would allow users to coordinate their own transportation. The project will also improve vehicle tracking technology which will enhance service quality for customers.	\$ 1,200,000
FL	JACKSONVILLE TRANSPORTATION AUTHORITY	Jacksonville, FL	Northeast Florida's One Call/One Click Regional Transportation Resource Center	JTA will implement a one-call/one-click transportation resource center. The project will expand access to the regional scheduling system via the internet and telephone. It will allow veterans to have access to a multitude of regional transportation, including public transit, vanpools and private transportation companies.	\$ 1,925,200
FL	Polk County Board of County Commissioners	Polk County, FL	PTA Veterans One-Call/One-Click: Bringing our Forces Together	PTA will consolidate various call centers into a single one-call/one-click center. This project will create one centralized website and phone number for coordinated delivery of fixed- and flex-route transit, as well as paratransit. The implementation of this project will improve connectivity throughout the county.	\$ 1,542,267
FL	Central Florida Regional Transportation Authority (LYNX)	Orange, Seminole & Osceola Counties, FL	Transportation Resources and Community Services (TRACS)	TRACS will implement a new customer information system to include a one-call service that will link-up with the overhauled GoLynx.com website. The project will also place transportation information kiosks throughout the city. System design will involve a Technical Advisory group of VA, VSO, United Way, Homeless Services and other partner agency staff.	\$ 1,056,800
<b>FL Total</b>					<b>\$ 7,362,543</b>
GA	Atlanta Regional Commission (ARC)	Atlanta Metro Area, GA	Atlanta Mobility Management One-Click	ARC will use the funds to link multiple existing call centers to a centralized database of transportation information through a multi-functional website. The platform will streamline and improve mobility planning by tracking client requests, program availability and gaps in service. This project lays the groundwork for a future upgrade to one, fully-integrated multi-disciplinary one-stop regional call-center.	\$ 419,855
<b>GA Total</b>					<b>\$ 419,855</b>
GU	Guam Regional Transit Authority	Guam	Proposed GRTA's One-Call/One-Click Center and Partial Funding for the Construction of DISID Community Resource Center	Guam RTA will create a one-call/one-click transportation center for military, veterans and community transportation providers that are highly impacted by limited access to public transit options in this region. The center will be located in a new, multi-discipline Disabilities Center which will receive partial funding under the VTCLI.	\$ 1,305,000
<b>GU Total</b>					<b>\$ 1,305,000</b>
HI	County of Maui Department of Transportation	County of Maui, Hawaii	Maui Access To Transportation (MATT)	The County of Maui DOT will create a one-call/one-click center that will be integrated with the existing county Aging and Disability Resource. The center will allow multiple transportation providers to streamline eligibility, application and scheduling.	\$ 233,129
<b>HI Total</b>					<b>\$ 233,129</b>
ID	Idaho Transportation Department	Statewide, Idaho	Idaho Statewide One-Click Transportation Information For Veterans	Idaho DOT will implement a searchable resource directory, as well as an automated provider information update system for the state. The project will also include a link to the 5-1-1 system and a mobile application.	\$ 39,600
ID	Idaho Transportation Department	Statewide, Idaho	Idaho One-Call Transportation Information for Veterans	Idaho DOT will implement a one-call resource center that will incorporate volunteer drivers into a coordinated trip scheduling system. It will also establish an information and reservation system which will allow providers to share trip requests.	\$ 284,058
ID	Idaho Transportation Department	Kootenai County, Idaho	Idaho District One (Kootenai County) Base Scheduling System	Idaho DOT will purchase base software and hardware for a one-call resource center in Kootenai County. These technology improvements will enhance the efficiency of existing transportation services. It will also allow providers to meet further transportation needs of Veterans.	\$ 220,000
<b>ID Total</b>					<b>\$ 543,658</b>
IL	Illinois Department of Transportation	Statewide, Illinois	Illinois' One-Click Transportation Resource Center for Veterans	Illinois DOT will implement a statewide one-call/ one-click transportation resource center website which will make better use of the existing transportation provider inventory. The website will host information on transportation services to serve the needs of the state's veterans. Information on the website will include fixed-route, demand response, and specialized transit. Intercity bus and rail, car-sharing and ride sharing programs will also be available.	\$ 362,000

IL	Lee County	Lee County, Illinois	iVET (Invested In Veterans Transportation)	iVET will implement a one-call/one-click transportation resource center. This project will create a single information source and scheduling point for 5 existing human service transportation providers with a particular focus on the mobility needs of veterans in the area.	\$ 131,325
<b>IL Total</b>					<b>\$ 493,325</b>
IN	Central Indiana Regional Transportation Authority	Central Indiana/Indianapolis, Indiana	CIRTA One-Call/One-Click Transportation Resource Center	CIRTA will implement a project that will combine its existing database with the regional commuter hotline and website. The project will also expand the existing system to cover the region's demand-response systems, senior transportation, VA medical transportation and three city transit services of varying sizes. The project will enable future expansions of the call center's capacity to handle consolidated, centralized dispatching for multiple providers and multi-modal trip planning software.	\$ 40,000
<b>IN Total</b>					<b>\$ 40,000</b>
KY	Kentucky Transportation Cabinet	Statewide, Kentucky	Kentucky Transportation Cabinet, Office of Transportation Delivery Statewide Consolidated Application for Veterans Transportation and Community Living Initiative Capital Grant Funds	KTC will purchase one-call hardware, software and in-vehicle technology for four regional transportation providers that provide services under the Medicaid program. Kentucky will expand the statewide call center to include veterans functions in cooperation with the Kentucky Department of Veterans Affairs and the Governor's Office of Technology.	\$ 797,506
<b>KY Total</b>					<b>\$ 797,506</b>
MA	Montachusett Regional Transit Authority (MART)	Statewide, Massachusetts	MART's One-Call Center for VETerans (MOVET)	MART will develop a one-call center for Veterans, known as MOVET. The project will involve expanding its Interactive Traveler Services to include new providers, veterans agencies among them, in its one-call system. Upgraded in-vehicle technology will allow veterans to get Vets Charlie Cards (electronic fare card) to pay for rides.	\$ 2,000,000
<b>MA Total</b>					<b>\$ 2,000,000</b>
MD	Maryland Department of Transportation	Eastern Shore of Maryland	Eastern Shore Regional One-Call/One-Click Office for Veterans, their Families and the General Public	Delmarva Community Transit will implement a one-call/one-click center for veterans and their transit needs in rural Eastern Maryland. The project will include the purchase of equipment, space and in-vehicle off-the-shelf tablets for mobile data terminals. The one call/one click center will enhance Veterans transportation services in the area.	\$ 400,000
MD	Maryland Department of Transportation	Statewide, Maryland	Expanding the Transportation Resource Information Point Program (TRIP) Statewide	This project will expand Maryland's web-based Transportation Resource Information Point (TRIP) program. Implementation of this project will connect with the 2-1-1 system, as well as a variety of human services as well as workforce programs. Transportation information kiosks will be deployed at military installations, VA facilities and other major transportation locations in the state.	\$ 1,572,116
<b>MD Total</b>					<b>\$ 1,972,116</b>
MI	Suburban Mobility Authority for Regional Transportation (SMART)	Detroit Metro Area, Michigan	Software purchase, inter-agency coordination, and outreach to improve awareness and access to transportation through expanded SMART One-Call/One-Click resources.	SMART will purchase software and hardware upgrades to meet same-day scheduling, improve access to the online web portal and upgrade the phone systems for elderly users and persons with disabilities. The project will also increase partner access to the existing one-call/one-click system. SMART will also implement training to improve mobility management capacity at the VA center.	\$ 101,776
<b>MI Total</b>					<b>\$ 101,776</b>
MN	Minnesota Department of Transportation	Statewide, Minnesota	Transportation Augmentation for Minnesota Veterans Linkage Line	MnDOT will implement a project that will augment the existing statewide one-call/one-click center. The project will upgrade the existing center with new technology and information about public, non-profit and private transportation options for veterans and military families and be integrated with the statewide LinkVet program. It will also design and implement a statewide trip planning database to enhance the Minnesota Help Network.	\$ 1,188,000
<b>MN Total</b>					<b>\$ 1,188,000</b>
MO	Mid-America Regional Council	Kansas City, MO & Kansas City, KS	Development of an One-Call/One-Click Integrated and Shared Kansas City Database and User Interface	Mid-America Regional Council will implement an integrated and shared transportation database with public user interface. The project will also focus on information referral using the transportation database.	\$ 160,855

<b>MO Total</b>					<b>\$ 160,855</b>
NC	Wake County by and through its Department of Human Services	Wake County, NC	Veterans Transportation and Community Living Initiative; a project designed to utilize a one-call/one-click Call Center and support mobile data units to provide services	Wake County will use the funds for a telephone system that will make the one-call center available 24-hours, connecting all area users to transportation resources provided by the applicant and other partners. The project will also create a one-click website that will allow veterans and others to schedule trips online and agencies to schedule rides on behalf of customers.	\$ 601,661
<b>NC Total</b>					<b>\$ 601,661</b>
NE	Omaha-Council Bluffs Metropolitan Area Planning Agency	Omaha Metro Area, Nebraska & Iowa	Midlands One-Call Transportation Center	Omaha- Council Bluffs MAPA will expand and upgrade the existing computer aided scheduling and dispatching system to a region-wide system, adding automated customer phone scheduling. Veterans will be added to the coordination planning and trip routing process and Medicaid transportation will be incorporated into the one-call/one-click system. The project will also create an electronic smartcard fare system.	\$ 933,750
<b>NE Total</b>					<b>\$ 933,750</b>
NH	Cooperative Alliance for Seacoast Transportation	Statewide, NH	Veteran Transportation and Community Living Initiative Capital Grant	COAST will create a call center that will serve as an information and referral service for Veterans and other members of the community. The project will fund one-call/one-click infrastructure needs, including enhanced web-based coordination software, increased call-taking hardware and mobile data terminals for vehicles involved in the coordinated transportation effort.	\$ 324,000
<b>NH Total</b>					<b>\$ 324,000</b>
NJ	New Jersey Transit Corporation	Camden, NJ	Camden Area TMCC --Program to provide additional capital support, new customer interface features and enhance administrative and operational management technological support systems	Camden Travel Management and Coordination Center (TMCC) will use funding to implement a final phase of construction which will alter and expand its existing facility. The expansion will aid in the TMCC's ability to handle veteran transportation needs. The project will also allow the TMCC facility to accommodate a larger staff, purchase additional in-vehicle technology.	\$ 1,463,646
<b>NJ Total</b>					<b>\$ 1,463,646</b>
NV	Regional Transportation Commission of Southern Nevada	Southern Nevada	Veterans Medical Transportation Network to transport veterans to and from medical facilities within the Las Vegas Valley	RTC of Southern Nevada will establish a communication network between current human service transportation providers. The technology will establish a coordinated system of transportation providers. The implementation of this project will improve connectivity throughout the Las Vegas area which includes Nellis Air Force Base.	\$ 1,016,864
<b>NV Total</b>					<b>\$ 1,016,864</b>
NY	County of Schuyler	Schuyler County, NY	Enhanced Dial-A-Ride/Call Center Utilization for Veterans and their families	Schuyler County will implement a one-call/one-click system to accommodate Veterans' transit needs. The one-call/one-click hardware and software will be used to process reservations through the Transportation Call Center. The reservation process will be integrated with scheduling, routing, and billing and reporting.	\$ 93,750
<b>NY Total</b>					<b>\$ 93,750</b>
OH	Stark Area Regional Transit Authority	Canton, OH	One-Call/One-Click Pilot Shared-Dispatching System for Veterans	Stark will improve its demand-response paratransit system and offer services to veterans – part of a pilot group for the region's implementation of shared dispatching. It will create a local brokerage to share dispatching between SARTA's paratransit service and two private providers.	\$ 336,011
OH	Western Reserve Transit Authority	Mahoning County/Youngstown, OH	Western Reserve Mobility Management-- One-Call/One-Click Transportation Resource Center	Funds will be used to expand the existing customer service call center into a one-call/one-click transportation resource center. The center will be integrated with a 211 Help Hotline and will facilitate inter-agency trip sharing.	\$ 732,000
<b>OH Total</b>					<b>\$ 1,068,011</b>
OK	Indian Nations Council of Governments (INCOG)	Tulsa & Muskogee, OK	VTCLI Oklahoma Veterans Access (OKVA) Transit Project	INCOG will create a regional one-call center coordinating transportation in a 26-county region, including between Tulsa and Muskogee VAMC. Call center will incorporate urban, rural and tribal transportation providers, as well as DAV and VA's transportation service. The one-call center request data will be used by existing regional coordination body to assess ongoing transportation gaps.	\$ 607,752
<b>OK Total</b>					<b>\$ 607,752</b>

OR	Tri-County Metropolitan Transportation District of Oregon	Portland, OR	Integration of Portland Regional Veterans Administration Medical Center Transportation Programs with Ride Connection One-Call Service Center	Ride Connection will extend its one call center to connect veterans and their families to additional transportation resources. This project will update Ride Connection's IT infrastructure to accommodate coordination with the VA's transportation resources.	\$ 330,728
OR	Lane Transit District	Eugene, OR	RideSource Call Center Systems Improvement	Lane Transit District will upgrade the facility technology and facility of its existing one-call center with a new scheduling and dispatching software, as well as new telephone systems with interactive voice response. The project will also purchase mobile data computers for vehicles to enhance coordinated provision of service.	\$ 1,088,000
<b>OR Total</b>					<b>\$ 1,418,728</b>
PA	County of Cambria	Cambria County, PA	Cambria County Veterans Transportation Coordination Center	The Cambria County Veterans Transportation Coordination Center (VTCC) will implement the first one-call/one-click center in the county, located in the Rural Transit Center which houses multiple providers. The center will help to coordinate transit, paratransit, and senior service transportation.	\$ 190,500
PA	Pennsylvania Dept of Transportation	Statewide, PA	Pennsylvania Regional One-Call/One-Click Centers Program	PennDOT will use funding to create a network of four regional one-call centers with accompanying websites to bring together individual transportation providers into a regional coordinated system. The project will be undertaken in cooperation with the state Department of Veterans Affairs.	\$ 2,000,000
<b>PA Total</b>					<b>\$ 2,190,500</b>
SC	Lowcountry Council of Governments	Beaufort, Colleton, Hampton & Jasper Counties	Expanding the Lowcountry Human Services Transportation Coordination Program to Include Veterans-Focused Transit	Lowcountry Council of Governments will install mobile data terminals in regional transit vehicles to implement automatic vehicle location and create customer portal website. These technology improvements will enhance the efficiency of existing transportation services and allow providers to meet further transportation needs of veterans.	\$ 124,480
<b>SC Total</b>					<b>\$ 124,480</b>
SD	South Dakota Department of Transportation	Pierre, SD	River Cities Transit VTCLI	River Cities Transit will upgrade the computer-assisted scheduling and dispatching system. It will also add modern mobile data terminals to vehicles, as well as create an online ride scheduling space for the veterans in the community. Upgrades to fare payment and billing will help streamline payments for rides. The project will allow veterans to schedule rides online.	\$ 319,200
SD	South Dakota Department of Transportation	Spearfish, SD	Prairie Hills Transit VTCLI	Prairie Hills Transit will create an interactive webpage and database for scheduling trips. These systems will be located in the existing regional call center. The website will contain information about all transportation and agency services available to veterans in the region. The implementation of this project will allow veterans to call the one call center or visit the webpage to book trips. The website will provide all-hours access to information and scheduled rides.	\$ 183,680
<b>SD Total</b>					<b>\$ 502,880</b>
TX	VIA Metropolitan Transit	San Antonio, TX	VIA One-Call/One-Click Service Improvements and Infrastructure Improvements near Fort Sam Houston	VIA will create an information database on transportation program eligibility and availability from all local transportation providers. The consolidation will facilitate future coordination service delivery in the San Antonio and Fort Sam Houston areas.	\$ 148,000
TX	Corpus Christi Regional Transportation Authority	Corpus Christi, TX	Regional Call Center	Corpus Christi RTA will expand the scope and capacity of the Customer Service Center. The new center will house a regional call center that will provide a single point of access for regional transportation, human services and community information.	\$ 848,480
TX	City of El Paso	El Paso, TX	Veteran's Transportation and Community Living Initiative El Paso-Far West Texas Transportation One-Call/One-Click.	Sun Metro will host and operate a one-call/one-click system and purchase technology upgrades to better access a common transportation resources database and assign and schedule trips as necessary. The project partners include a VA medical center, Fort Bliss, Veterans Service Organizations and other public and private agencies.	\$ 1,216,318
<b>TX Total</b>					<b>\$ 2,212,798</b>

UT	Tooele County	Tooele County, UT	Tooele County, Utah, One-Call/One-Click Center: Provision of coordinated transportation services for Veterans, military service families, and the transportation disadvantaged in Tooele County, Utah	Tooele County will create a one-call in which partnering agencies and transportation providers will coordinate and refer trips. The project will purchase a scheduling and dispatching system and in-vehicle technology for the existing transportation providers, coordinating with SLC VA center on rural veterans transportation. The one-call will coordinate rides for county dial-a-ride, senior transportation, meal delivery and the volunteer driver program.	\$ 177,230
<b>UT Total</b>					<b>\$ 177,230</b>
VT	Vermont Agency of Transportation	Statewide, VT	Vermont's VET Transportation Button, an introduction of a one-call/one-click format for Veteran's Transportation Services	VTrans will implement a new paratransit scheduling and dispatching system to include Disabled American Veterans and Veterans Administration transportation services. The project will also develop a VA/DAV transportation website to inform vets about their eligibilities and transportation options, and let them request rides electronically. Veterans will be directed to the site by an electronic "button" that will be integrated into the sites of each Vermont transit provider, as well as other relevant websites.	\$ 352,900
<b>VT Total</b>					<b>\$ 352,900</b>
WA	County of Pierce	Pierce County, WA	Pierce County Community Connections One-Call/One-Click Transportation Center Project	Pierce County will expand the local 211 transportation center to a one-call/one-click center with technology upgrades and mobile data terminals for providers' vehicles. The technology upgrades will allow the transportation broker to dispatch nearest available vehicles for trips, reduce no-show trips, improve cancellation contingencies and collect data on share rides. The project will improve coordination with at least three transportation providers and improve the centralized information system through the 211 expansion.	\$ 211,921
WA	Washington State Department of Transportation	King County, WA	Hopelink One Stop Access, including mobile phone application and one-click website to connect veterans with community providers, and transportation kiosks at veteran-frequented locations	Hopelink will implement a mobile smart phone application, as well as a one-click website that will connect veterans to community transportation providers. Implementation of this project will build on the existing technology used in assisting veterans in accessing information and services.	\$ 168,000
WA	Washington State Department of Transportation	Statewide, WA	Human Services Council Veterans Transportation Technology Improvement Project, including scheduling/dispatch/billing software upgrade	Human Service Council will implement a formal, capable one-call/one-click transportation resource center for Veterans. The new technology implemented will improve compatibility of various transportation programs in the region. Improvements to center will also aid in improving ride scheduling and comprehensive tracking resources.	\$ 130,315
WA	Washington State Department of Transportation	Statewide, WA	Software upgrade to support the transition of Paratransit Services existing call center into a one-call/one-click transportation resource center serving Veterans and the general public	Project will upgrade transportation scheduling software to create compatibility with systems at the VA hospitals in the region and the existing non-emergency medical transportation brokerage and call-center. The upgrade of software will increase its brokerage capacity to accommodate additional transportation providers.	\$ 438,776
<b>WA Total</b>					<b>\$ 949,012</b>
WI	Aging & Disability Resource Center of Eau Claire County	Eau Claire County, WI	Upgrade and expand current transportation program to a "one-call/one-click Transportation Resource Center" and the Development of Multi- Regional Driver Training facilities	Funds will be used to create two call centers in Western Wisconsin, integrated with the Aging and Disability Resource Center, with a particular focus on the mobility needs of veterans in the area. The implementation of this project will improve connectivity throughout the area.	\$ 292,812
<b>WI Total</b>					<b>\$ 292,812</b>
<b>Grand Total</b>					<b>34622509</b>